10th April 2014
Minneapolis, Minnesota
For Immediate Release

Responding to the Heartbleed Vulnerability

On Monday, April 7th, a bug was discovered in server encryption software used to secure web traffic (openSSL). This was not a bug within Fresh Vine itself. This software (openSSL) exists on nearly 75% of the servers that power the internet. Within an hour of hearing about this bug our servers were all patched, updated, and secured. This was completed before 9pm CST on April 7th. It appears that the version of openSSL we were running on our production application servers was not affected. It was updated and patched to be certain.

We are proud of our rapid response to this issue before it became the national/international news story that it did. On Tuesday we dedicated more resources to ensuring your data and connections were secure. Once we were confident that this was the case we announced through our social channels that "We're all good."

At Fresh Vine we pride ourselves in taking care of our customers and providing them a world class service.

Later this week we changed our security keys used to encrypt traffic between our service and you. This was done out of an abundance of caution. None of these updates or changes would have been notices by you, and we're all done seamlessly in the background. We're proud that our service scores extremely well for security.

One of the downsides to the Heartbleed vulnerability is that it leaves no trace of activity behind. While we do not believe our servers to have been affected or targeted, you may wish to change your passwords to be on the safe side. If you have any questions or concerns please open a support ticket and let us know.

About Fresh Vine:
Fresh Vine [http://freshvine.co/] is membership software that fosters participation. It helps all members of your community to connect and get involved. It supports all organization and small group activities, including membership, giving, child check-in, services, calendars, events, attendance, and emails. Use Fresh Vine to get your community rooted and growing.

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